

GLASGLOW RETURNS FOLLOWING 5 SOLD-OUT YEARS

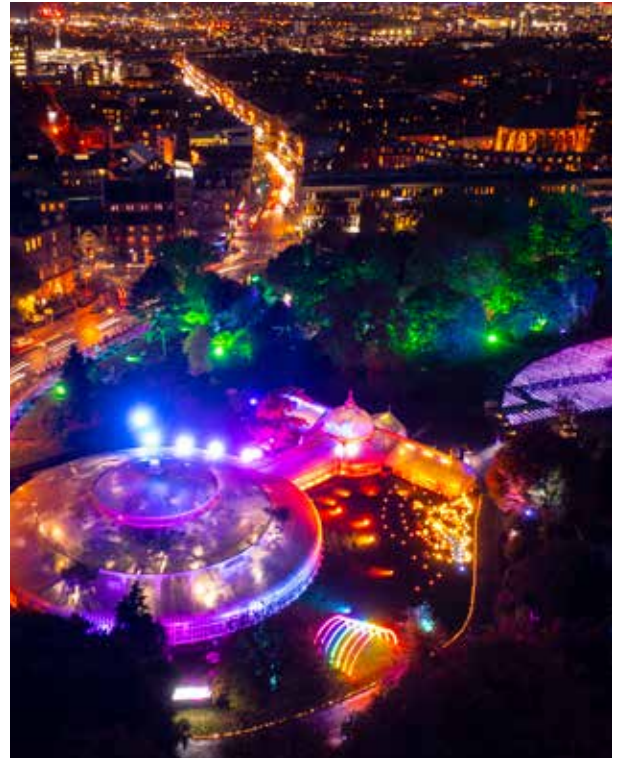
It's time to prepare for the UK's biggest Halloween event as GlasGLOW returns for its sixth, and most exciting, year!

Explore Glasgow's Botanic Gardens in a safe outdoor environment with a 60-minute route and gourmet street food village & bar.

This sensory guide provides guidance to anyone who is or may be on the autistic spectrum, neurodivergent or with other sensory-processing difficulties who would require and/or appreciate more details about what to expect before attending our show.

In this guide we have tried to outline important sensory stimuli including sights, sounds, smells, layouts and people you can expect on the route without completely spoiling the show!

Please note that some of the details may change – should you require more details closer to or on the date of your timeslot, please feel free to speak to the person at the Box Office or email glasglowsensory@itison.com



USEFUL INFORMATION

- ➔ The event lasts approximately 60 minutes – depending on how long you stay and walk through each area. The route is split into sections that should take 5 to 10 minutes to walk through subject to the number of people around you and their pace, photo opportunities and catering options. You may want to take your time walking through some sections, take a nice photo or have something to eat and drink!
- ➔ Our show is brought to life through music, sound, voiceovers and light. We kindly ask you to please bring noise-cancelling headphones or tinted glasses if you need them.
- ➔ We operate a one-way system to allow for extra space along the route.
- ➔ Since GlasGLOW is an audio-visual walkthrough show, our stewards are responsible for crowd control, flow and safety – please be mindful of those around you to avoid blocking paths and please, do not get offended if someone from our team asks you to move along, step aside or queue to take a photo or interact with props and/or zones.
- ➔ Our Glow Pass returns – this pass informs our team that the person wearing it may need a little more time, some space, or might want to skip a zone/take an alternative route. If you require one, please contact glasglowsensory@itison.com in advance of your time slot. Our Box Office will reserve the pass for you and provide you with one upon entry.
- ➔ This is a simple lanyard you can put around your neck, similar to the ones you wear when you are in places like airports to let others know you may need a bit more space and time.
- ➔ You can recognise our team by their blue raincoats with 'itison events' on the front and 'Event Host' on the back. They are very friendly and happy to help in any way they can, so please do not hesitate to approach them if you require any assistance or have a question!
- ➔ We understand that large events like this may be challenging at times and have a quiet and Safe Space available if you need it. If you need to use it at any time, please let staff know as soon as possible and someone will take you there.

OKAY, ARE YOU READY? HERE... WE... GLOW!

ENTRANCE

You will join a queue outside of the event – this can be quite busy at times. Please, let one of our friendly queue stewards know if you are uncomfortable with this and we can fast-track you, or you can join the queue at the left-hand side if you're picking up a GLOW Pass.

The area will be full of hustle and bustle but should move quickly. Our theme tune will be playing through speakers at the gates, but it won't be too loud, so you'll still be able to hear the staff when they talk to you. There will be lighting on the railings to introduce you to the event and light up the path.

Get your ticket ready and staff will take it from you, at arm's length, to scan it. Or if your ticket is on your phone, you can scan it yourself to avoid others touching your phone! If you need to buy or pick up a ticket, you can go to the box office hut inside the gates before the event starts.

Once you're inside the gates and your tickets have been scanned, you'll see this sign ahead:



...and you will take the path on the left before it.

This area will be busy and there will also be exciting and dynamic music being played from speakers at either side of this path. Go at the pace you are comfortable going at – there's no rush, remember we want you to enjoy yourself as much as possible!

PROLOGUE

There will be dynamic, funky and exciting music playing all around you.. You can also expect colourful lights lighting up the path and a few bubbles floating in the air – feel free to pop them and see the smoke quickly disappearing!

This area can get a little busy as everyone is excited to start their journey – please be mindful of those around you

DON'T CROSS THE STREAMS

As you turn the corner, you'll hear energetic pop music and pulsating lights hidden in the trees and bushes bringing this area to life.

You will also see whooshes of fog and haze creating a mysterious effect of something strange going on in the neighbourhood.

You may meet some team members in costumes who may approach you and pretend to 'decontaminate' you - they won't be offended if you choose to avoid them or show them your GLOW pass.

Next, you'll find our Spooky Sweet Shop on the left hand-side of the path where you can stop for some spooky Halloween treats including candy floss and hot chocolates.

There may be a small queue outside, but we promise our sweet shop staff will do everything in their power to get you your sweet treats as fast they can.

Up a path to the right, there is a small number of toilets you can use. You'll also find more later along the route.

SLIMER WALK

When you get a bit further up the hill, the lights will get a little darker with UV and rotating lights looking like green Slimer style splashes on the path.

This area is designed to give the idea of ghosts hovering around and might be a little bit spooky at some points – luckily, we ain't afraid of no ghosts!

There may be small queues at the top of the path to enter the next zone. We'll try to keep them moving along quickly!

MISSION IMPOSSIBLE

As you approach the next section, you will discover a large spiralling vortex you can walk through with tense Mission Impossible style music.

This is a really exciting zone and one where lots of people will be taking pictures as they walk through.

MIRROR GARDEN

Next up you'll follow a narrow path and will find yourself in an enclosed trail with mirror balls, lasers, haze, smoke and lights. Note, the entrance to this area features strobe lights. If you listen closely to the soundtrack, you might even hear Slimer in the distance

This is a really good fun, interactive section and people might stop to take photos, videos or simply look for the ghosts and Slimer. Don't worry though, our team will be on hand to guide you through if needed, make sure that everyone is safe and provide any assistance.

FAIRY LIGHT TUNNEL

As you move on you will find a beautiful fairy lit tunnel that you will walk through – we expect this area to be busy with people taking pictures.

Multiple warm white lights flicker and drape across the arches with romantic music playing in the background.

If the tunnel gets too crowded and the flow staggers, one of our stewards will politely ask people to start moving along.

If you do not want to go through the lights, let one of our stewards know and they will be able to point you to the path around it.

GHOST PUMPKINS POSSESSED

“Drop everything, Venkman. We got one.”

Walking down the hill, you're going to spot the Pumpkin Gargoyles – 4 large structures with a pumpkin head on top surrounded by a field of ghosts, pumpkins, fires, lanterns and lots of small lights. There will be gas flames that fire out of the possessed pumpkins which you may find alarming. Don't be afraid to stop and have a look or if you're not a fan, you can walk around it.

There will be quite an ominous music playing (nothing too intense though), but the levels are going to be kept quite low in this area.

We expect people to stop to take a photo or just simply observe, but there is enough space on the path to walk around them. We are going to have one of our stewards stationed in the zone for any additional assistance with the crowd flow as well.

PUMPKIN PATCH

Our beloved pumpkin patch is returning for GlasGLOW again!

You can expect to find the lawn filled to be filled with different sized pumpkins and designs – make sure you take the time to stop and see which ones you can spot! Music in this area will be upbeat and friendly.

There are also small fire cans which are very safe and set well back from the path creating a beautiful and magical glow.

This is always one of our most popular attractions and we expect to see lots of people stopping here for their annual pumpkin pictures. Look out for your pumpkin if you decorated one, or maybe someone else's from your local area.

FYI – all pumpkins at GlasGLOW are recycled into food waste and are then transformed into energy to power Glasgow.



MARSHAMALLOWLAND

Marshmallowland is back – always one of the most popular parts of the show and the perfect place to stop and refuel.

The first thing you will notice this year is our giant inflatable Marshmallow Man who will be at the entrance to this zone.

We expect people to stop for pictures here but there is enough space to walk around them if you want to keep moving or take photos yourself.

Join the queue on the right if you want to buy marshmallow tokens – there's going to be a big sign pointing you to it – or if you have the MallowPass head straight inside to join a short, quick queue to exchange your tokens for the mallow skewers!

We'll have large firepits and thousands of twinkly lights – everyone's favourite selfie moment! Music will be kept to low levels, so you can enjoy roasting your mallows..

There's also some cover in here if you need a break from the rain This area can get quite busy, but there is enough room for everyone to get roasting!

The fire pits are marshalled but please make sure to keep a close eye on small children at all times. Filled to the brim with mallows, it's time to head down the hill!

As you walk down the hill, you will spot a real Ecto-Car – like the one in the film! This will be positioned on the grass, under a stretch tent.

It will be roped off for safety but you'll still be able to stop and get a good picture with the car.

There will be a marshal looking after the car at all times and plenty of space on the patch if you want to skip this zone.

You will find our main toilet area at the bottom of the path – down the hill from the ecto car.

Our First aid team are on the right hand side opposite the toilets.

Our Accessible toilets are on the right before you go into the toilets.

If you are joining us on the 2nd, 3rd or 4th November we will have a Changing Places Toilet on site, which you can find on the main path just past our food stalls.



GLOW STREET FOOD VILLAGE

Try some of GlasGLOW's finest food stalls!

Head down to see who will be taking care of all your hunger and thirst needs.

As you head into The GLOW Street Food Village, there's a lot of hustle and bustle – it is well lit, signed and stewarded but make sure to keep a close eye on wee ones at all times.

We have a great selection of caterers straight ahead at this point – and seating available in a stretch tent off to the right with plenty of seating options and The GLOW Bar where you can get a drink including hot chocolates.

This year you can choose from:

- Dirty Bird
- Brigston
- Mangiamo
- Loop and Scoop
- Fries Guys

Some places might be busy, but there are plenty of seats so you can just sit and relax until you feel like approaching the food stall. Please remember it is card only at GlasGLOW including all our caterers.

Heading into our GLOW BAR which is under cover and has some seating areas for you to enjoy a drink and your food. The Glow BAR is guarded by some neon ghosts! They are very friendly and love getting their picture taken with you.

Get ready... the next stop is spectacular!

SEA OF LIGHT

Welcome to our Sea of Light where thousands of lights light up Botanic Gardens' main lawn. You're going to be spectating and walking across the lights on our walkway which is slightly elevated off the ground – if you are uncomfortable going across it for any reason, just let one of our stewards know and we will escort you through a different path.

In the middle of the lawn, you will see a huge ghost trap opening and closing with the effects of ghosts being trapped inside it.

The soundtrack in this area is fast paced, intense and energetic – and will feel a bit like the finale of a movie or a high paced action scene. In the soundtrack you may also pick up on a repetitive noise sounding like a trap door opening – this is part of the show and nothing to be alarmed by.

Once you've crossed the walkway, you will find yourself in a zone surrounded by rotating lights, LEDs and neon arrows pointing you to the next section.

CONTACT

It's time to head inside the Kibble where you'll find lots of above head laser style lights and smoke and haze.

As you walk into the kibble there is some hanging plastic curtains that you will have to walk through (this helps us keep the Kibble nice and toasty).

This is a really relaxing walkthrough with an uplifting soundtrack playing in the background showing off the beauty of the Kibble itself.

Please note the Kibble may feel quite dark – make sure to look up to enjoy the lasers!

We expect people to spread out and walk around the kibble, but it might get a bit crowded at points and we'll have two friendly stewards roaming around to help if needed.

Our safe and quiet space can be found in one of the side rooms of the Kibble Palace – please do talk to a member of the team if you want to go in.

POWER GRID

You'll go through a narrow path to discover GlasGLOW's very own Power Grid – a spectacular dome of lights with uplifting, melodic music inside.

Here you'll be able to 'Shut off the Grid' when you make a donation to The itison Pumpkin Fund which helps local charities and community groups across Glasgow.

To Shut Off The Grid, you'll pull a big lever down which will trigger a sound effect in this area.

This is a really fun and buzzing interactive area and our stewards will be there to guide and help you if you need them.

Did you know GlasGLOW has raised £60,000 for The itison Pumpkin Fund since it launched in 2019, contributed to great causes including East Park in Mary Hill, Milton Community Centre and High Park Primary in Ruchill. This year we're aiming to raise even more!

EPILOGUE

We are so excited to announce that our GlasGLOW rainbow is coming back this year. This is a large lit rainbow installation approx 4m high and will be set off the path so you'll be able to take a picture in front of it.

We will have a new uplifting song written and composed especially for GlasGLOW playing through our Epilogue called "Light it up Glasgow" – feel free to sing along!

Your journey has come to an end, we'll miss you! Before you exit the gardens, there are toilets on the left.

Staff will be waving you goodbye – feel free to give them a high five! The exit gates lead onto Queen Margaret Drive going past the People Make GlasGLOW sign.

We hope you enjoy your GlasGLOW experience and will come & GLOW again!